

# Privacy Policy

This privacy policy applies to contact information (name, email address, phone number) attained online through our website or social media campaigns that you participate in. By completing a Cleaning Dove form, you consent to our privacy policy.

## **How we use this information:**

Any information we collect from you can be used in one of the following ways:

1. To provide you with a quote for home cleaning services
2. To send you periodic marketing emails with specials, coupons, and other discounts
3. To administer a contest, promotion, or survey

## **Unsubscribing:**

You may unsubscribe whenever you no longer wish to receive emails from Cleaning Dove.

## **How we protect your information:**

All personal information in our Customer Relationship Manager software is never shared with any other company, individual, or agency. We do not sell or otherwise transfer your personal information to outside parties.

## **SMS Terms Of Service:**

- When opted-in, you will receive text messages (SMS/MMS) to your mobile number. These kinds of messages may include offers, coupons, or other information.
- You can opt out of this service at any time. Just text "STOP" to the phone number. After you text "STOP" to us, we may send you an SMS to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, sign up as you did the first time or text "START" or "JOIN" and we will send you SMS messages again.

- If you are experiencing any issues, reply with the keyword “HELP.” You can also get help directly from us.
- Carriers, such as AT&T, are not liable for delayed or undelivered messages.
- Message and data rates may apply for any messages sent to you and us from you. You should expect to receive 2-4 messages per day from us.
- If you have questions about your text or data plan, please contact your wireless provider.

**If you have questions:**

You can contact us anytime: **(435) 632-0775**